



I&M Bank (Uganda) Limited Corporate Profile

2023

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Section 01: I&M Uganda

I&M Bank
Kololo Branch



I&M Bank
Kololo Branch

Who we are

I&M Bank (Uganda) Limited is licensed by the Bank of Uganda. It was officially launched into the Ugandan market following the completion of the acquisition of 90% shareholding of Orient Bank Limited Uganda. On 8th November 2021, Orient Bank was rebranded to I&M Bank (Uganda) Limited.

OUR AMBITION



To be Uganda's leading financial partner for growth.

Aspiration



To become a company where the best people want to work, the first choice where customers want to do business, and where shareholders are happy with their investment.

Vision



To become partners of growth for all our stakeholders by meeting our customers expectations, motivating and developing every employee and enhancing shareholder value.

Mission

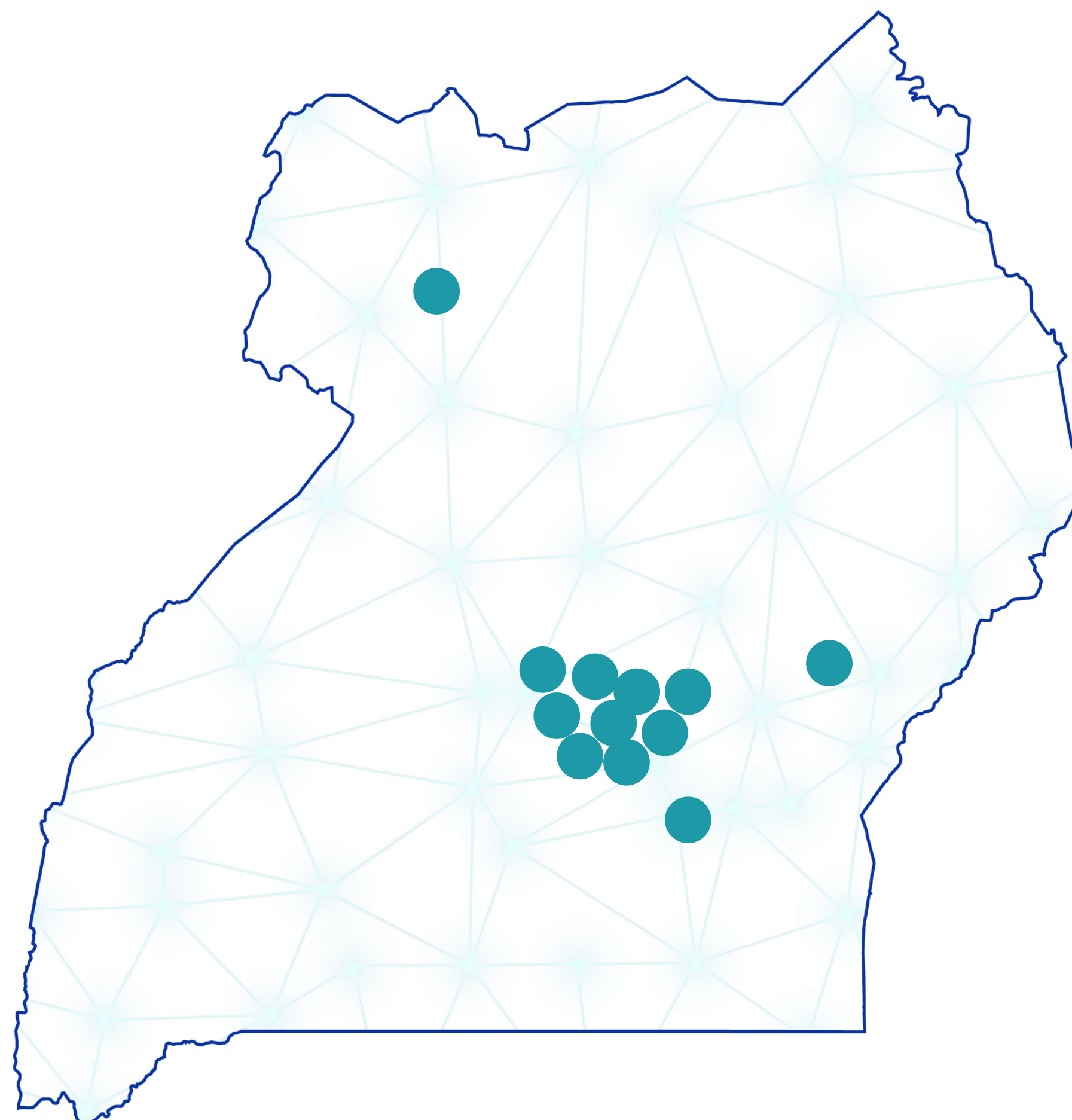
Brand Promise

We are on your side!



Our Purpose
Empowering your prosperity

Geographical Footprint



Main Branch
Plot 6/6A Kampala Road

Acacia Branch
Acacia Mall, Kisementi

Arua Branch
Plot 12 Avenue Road, Arua

Bweyogerere Branch
Opp. Fuelex Petrol Station

Entebbe Branch
Plot 29, Kampala Road

Jinja Branch
Plot 8, Scindia Road

Kabalagala
Plot 1900, Block 15 Nsambya

Kawempe Branch
Plot 174 Bombo Road

Kingdom Kampala
Kingdom Kampala Mall

Kololo Branch
Plot 16/17 Wampewo Avenue

Ntinda Branch
Capital Shoppers Mall

William Street Branch
Plot 44, William Street



43,000+
Customers



310
Employees

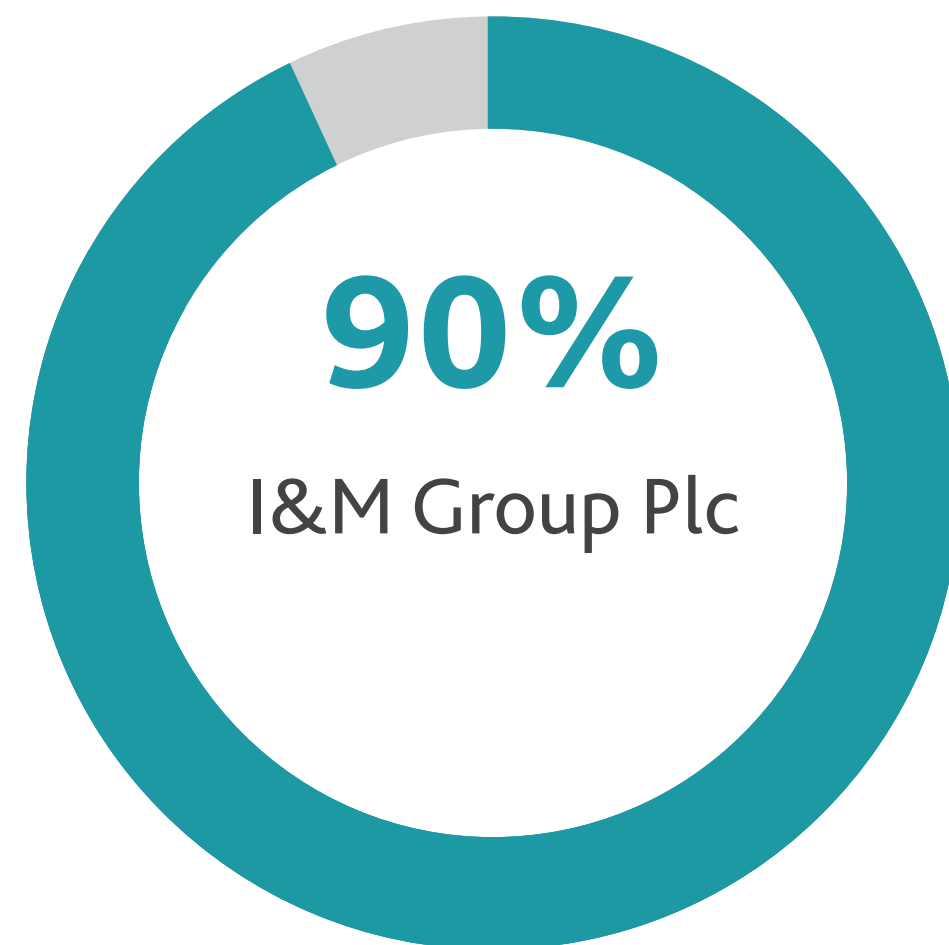


12
Branches

Ownership Profile:

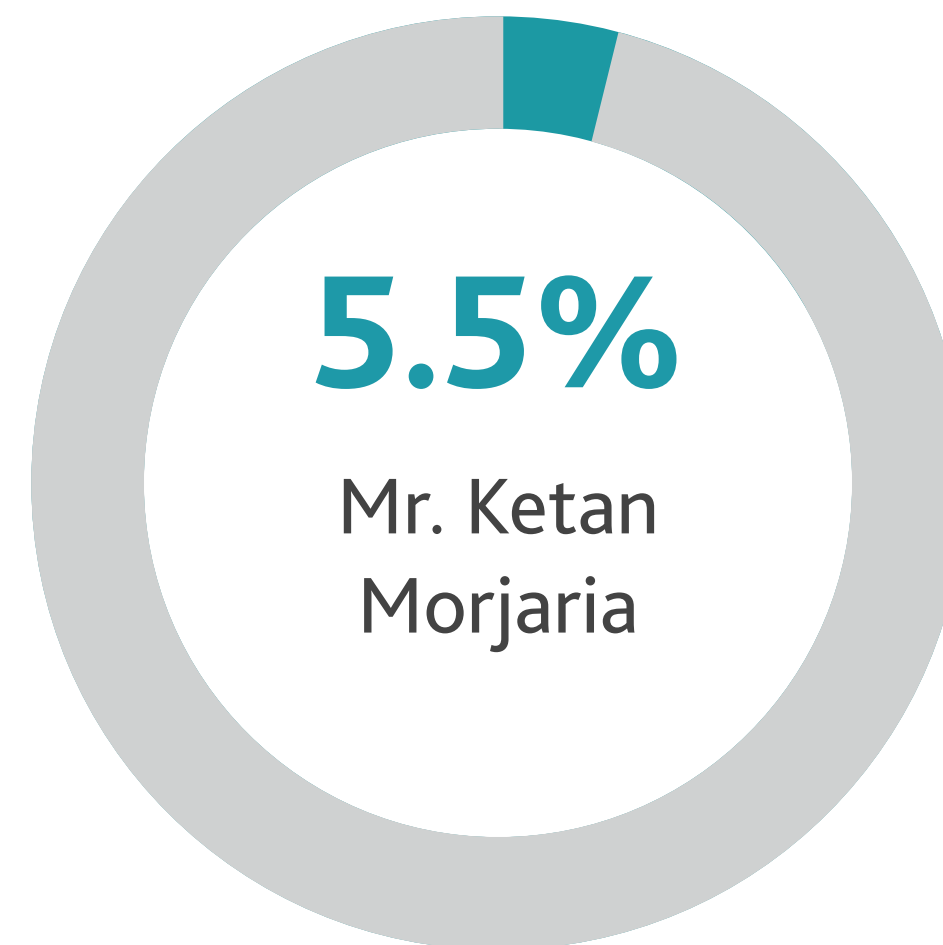
ORDINARY SHARES

NUMBER OF SHARES
135,000,000



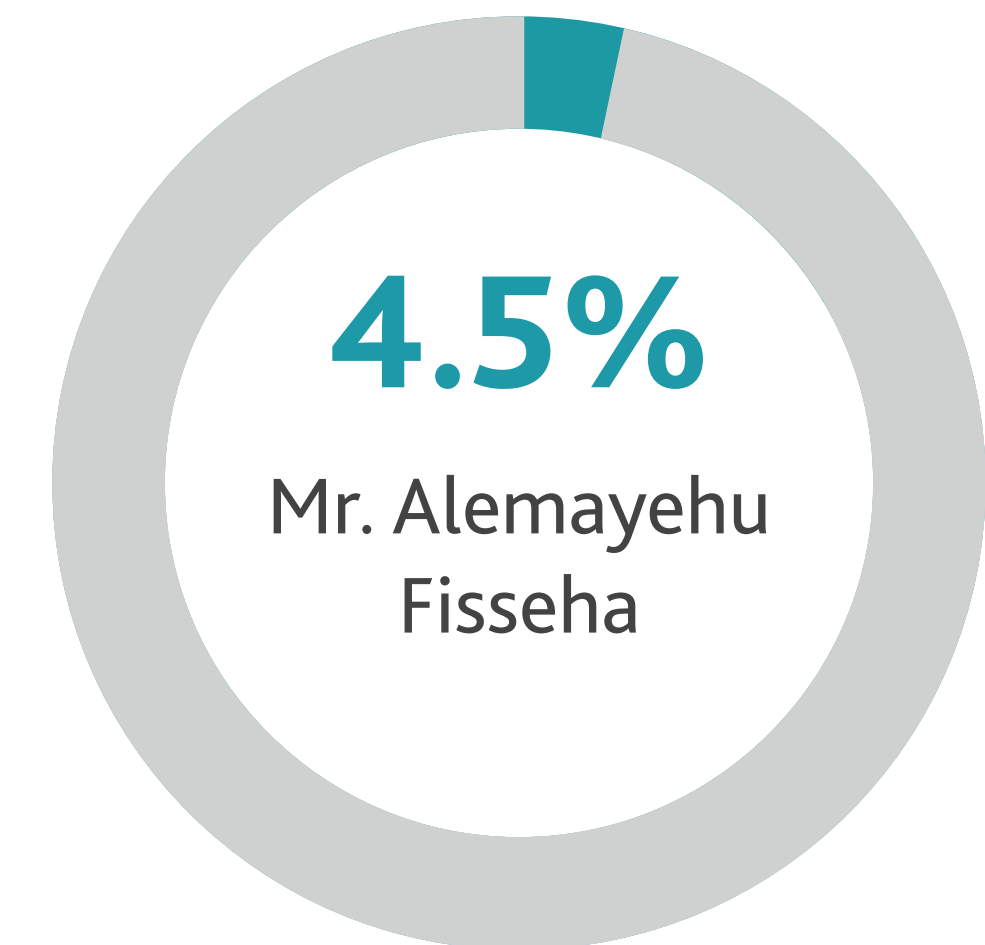
90%
I&M Group Plc

NUMBER OF SHARES
8,250,000



5.5%
Mr. Ketan
Morjaria

NUMBER OF SHARES
6,750,000



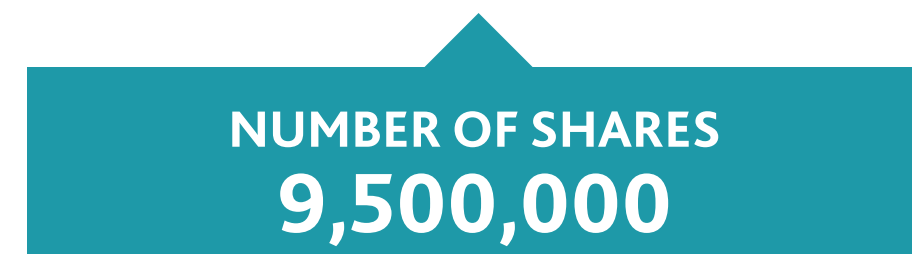
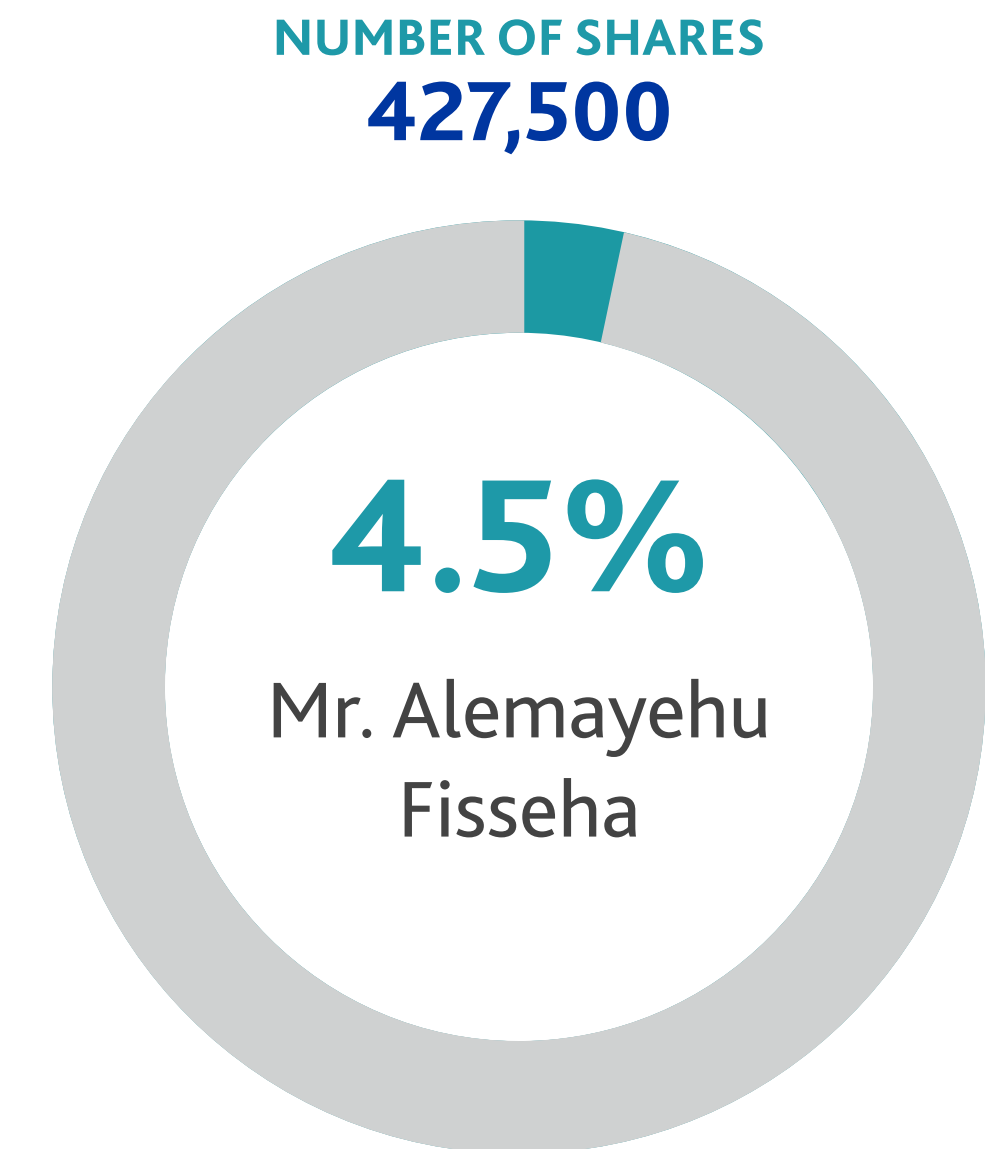
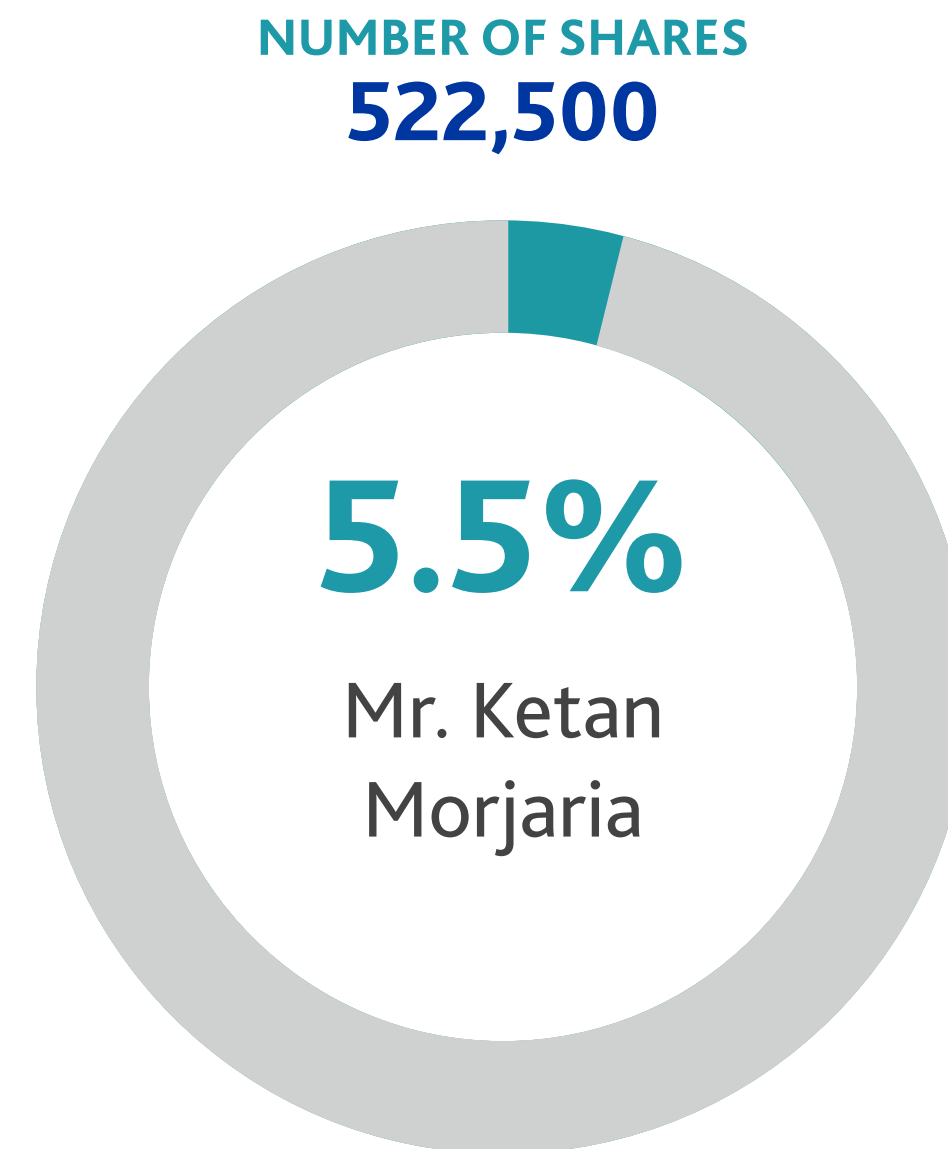
4.5%
Mr. Alemayehu
Fisseha

NUMBER OF SHARES
150,000,000

SHAREHOLDING
100%

Ownership Profile:

PREFERENCE SHARES



Board of Directors



**Suleiman
Kiggundu**
Board Chairman



**Chris
Low**
Non-Executive
Director



**Ketan
Morjaria**
Non-Executive
Director



**Joram
Kahenano**
Non-Executive
Director



**Sam
Ntulume**
Ag. Managing
Director & CEO



**Francis M.
Byaruhanga**
Non-Executive
Director



**Bharetesh
Shah**
Non-Executive
Director

Executive Committee



Sam Ntulume
Ag. Managing Director &
Chief Executive Officer



Duncan Karugaba
Ag. Executive Director &
Chief Operations Officer



Gibson Nangono
Chief Business Officer



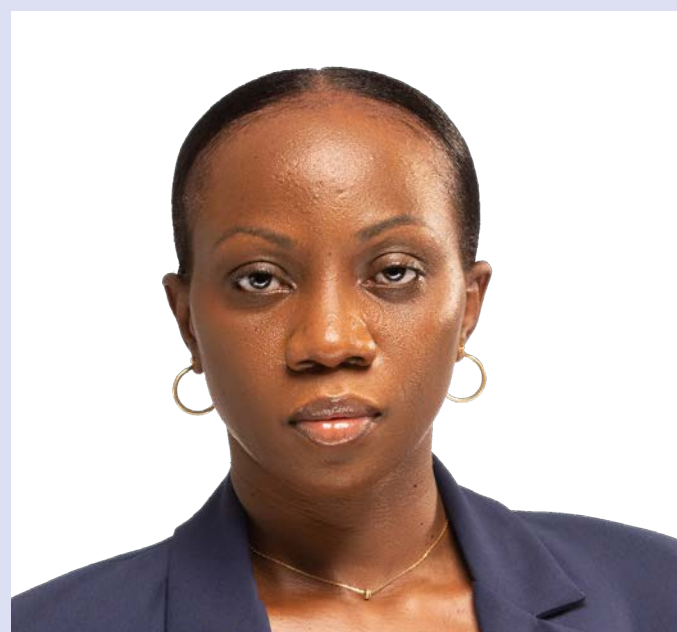
Timothy Musiime
Chief Financial Officer



Joseph Fetaa
Head of Products, Branches,
and Aleternate Channels



Lucy Akech
Head of Human Resources



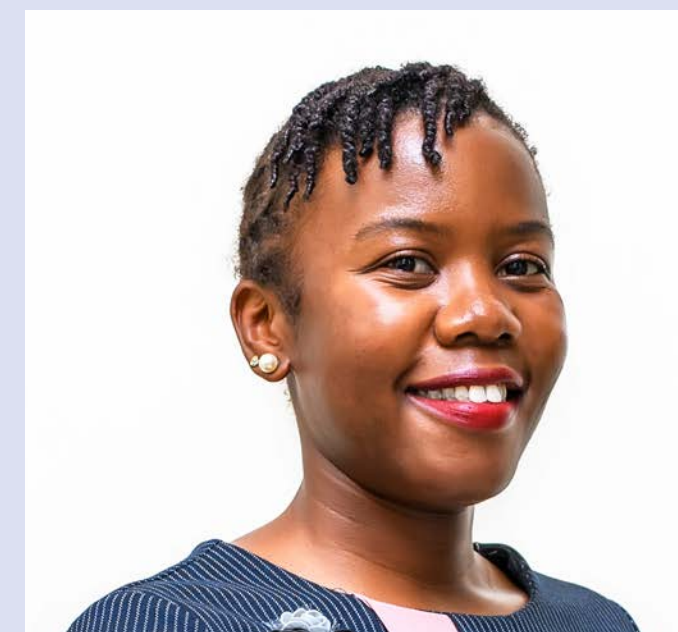
Annette Nakiyaga
Head of Marketing &
Corporate Communications



Charles Kiirya
Head of Credit



Denis Damba
Head of Treasury



Natalie Kironde
Head of Legal

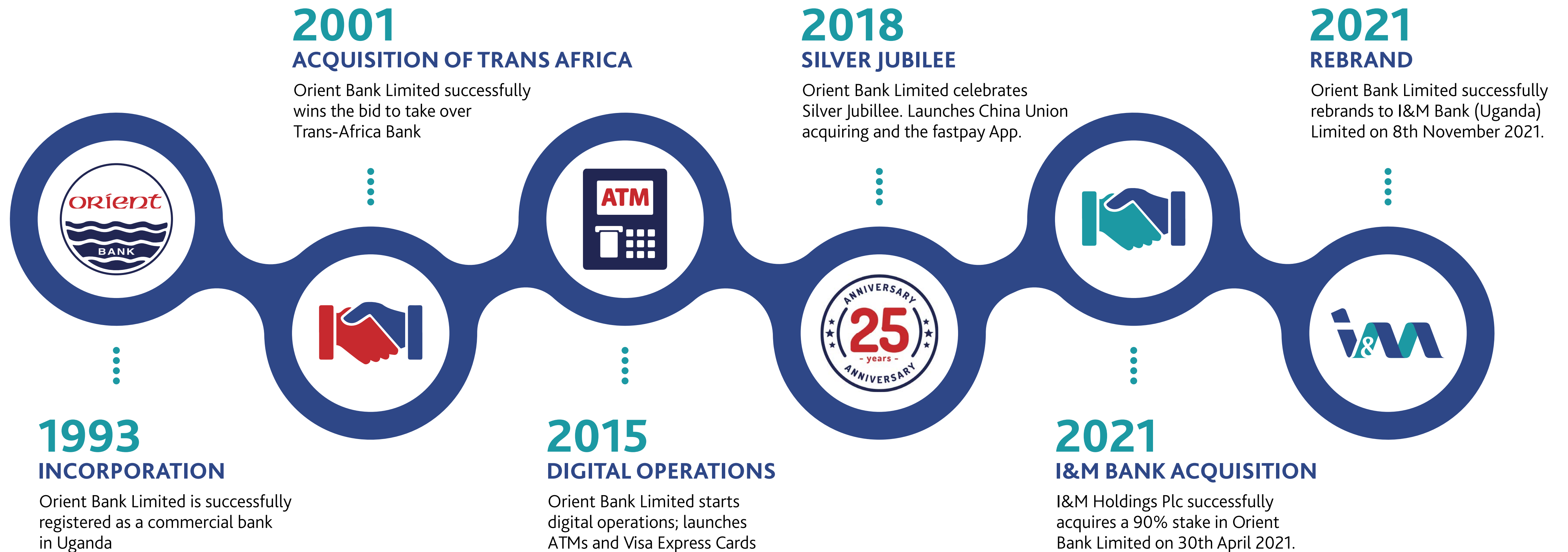


Joseph Biryahwaho
Head of Risk



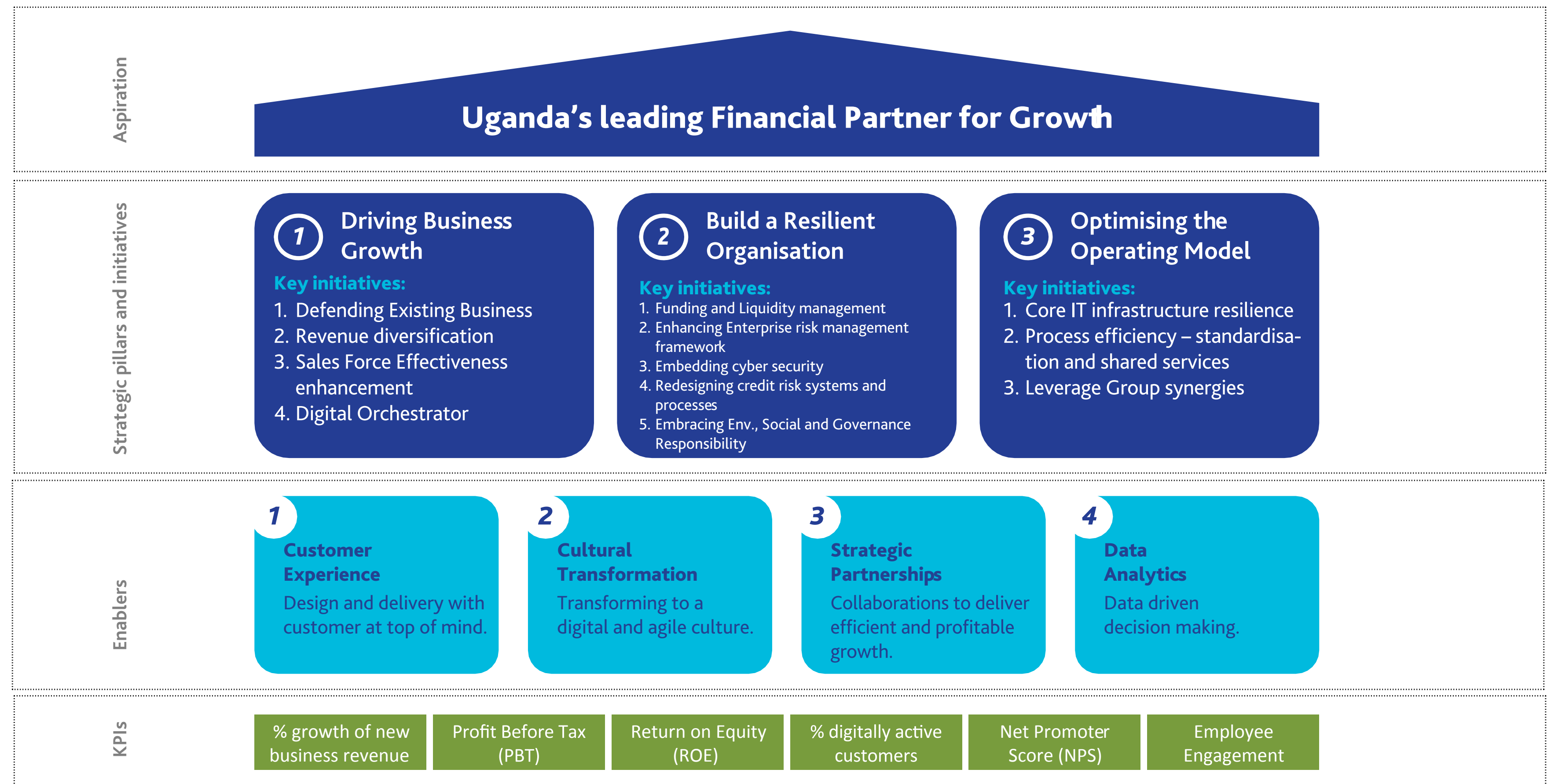
Srinallapa Kumar
Head of IT

Key Milestones



iMara 2.0 Strategy

Our iMara 2.0 strategy “House” has been refreshed to leverage the key growth sectors while driving efficient and effective execution.



Target Customer Segments

I&M Bank Uganda, though traditionally known to service high net worth customers and corporate clients, continues to achieve recognition for its services to small and medium sized enterprises, including many that have grown with the Bank, with an increasing emphasis on delivery through digital channels.



Corporate Banking

Providing an array of financial solutions for large corporates.



Business Banking

Providing financial solutions across medium, small and micro businesses.



Premium Banking

Offering top-notch services to high net-worth individuals.



Personal Banking

Delivering the utmost in personal financial services

Products & Services

Commercial banking represents the largest portion of I&M assets. The products and services are tailored to meet the needs of each customer base. Our services are linked to our vision of being the first choice where customers want to do business, and increasingly these are being offered digitally through our omni-channel capabilities.



Delivery Channels

We deliver to our customers through the channels below



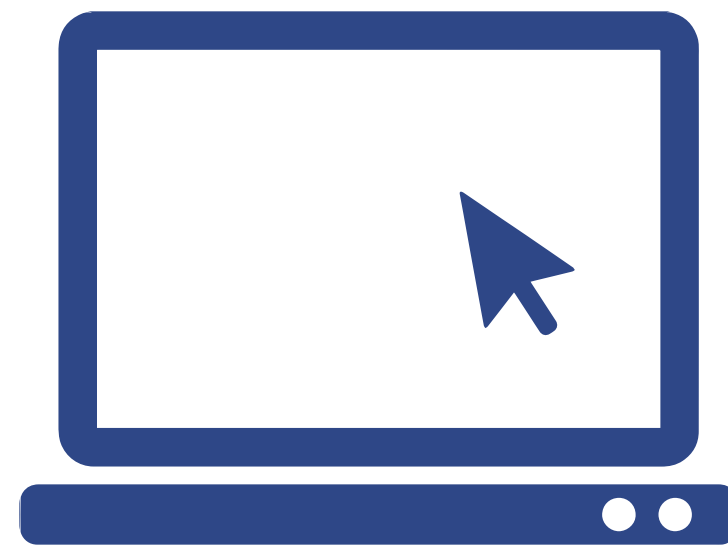
Bank Branches



ATMs and CDMs



**Mobile Banking
(App & USSD)**



Internet Banking



Agency Banking



Contact Centre

CSR Strategy

I&M Bank Uganda continues to offer sustainable socially responsible projects in the communities within which it operates through its Corporate Social Responsibility pillars to deliver positive impact to society.

The approach is to work through partners to deliver its objectives by seeking to leverage and complement resources, skills, experiences, knowledge and track records of partner organisations in a catalytic and value-adding manner.

Vision

Our vision is to positively transform the physical, social and economic environments of communities in Uganda.

Mission

Our mission is to deliver positive impact to society through lasting solutions by engaging planet, people and profit to create shared value for our stakeholders.

CSR PILLARS

Environmental Conservation

We preserve, protect, and restore the environment and promote sustainable use of ecosystems.

Economic Empowerment

Enhance education outcomes that ensure inclusive and equitable quality education, self-reliance, and gainful livelihoods for Ugandans.

Education & Skills Development

We promote sustainable economic growth, productive employment, and decent work for Micro, Small and Medium enterprises (MSMEs).

Enabling Giving

We strengthen partnerships for sustainable community development.



Section 02: I&M Group Plc.

Overview

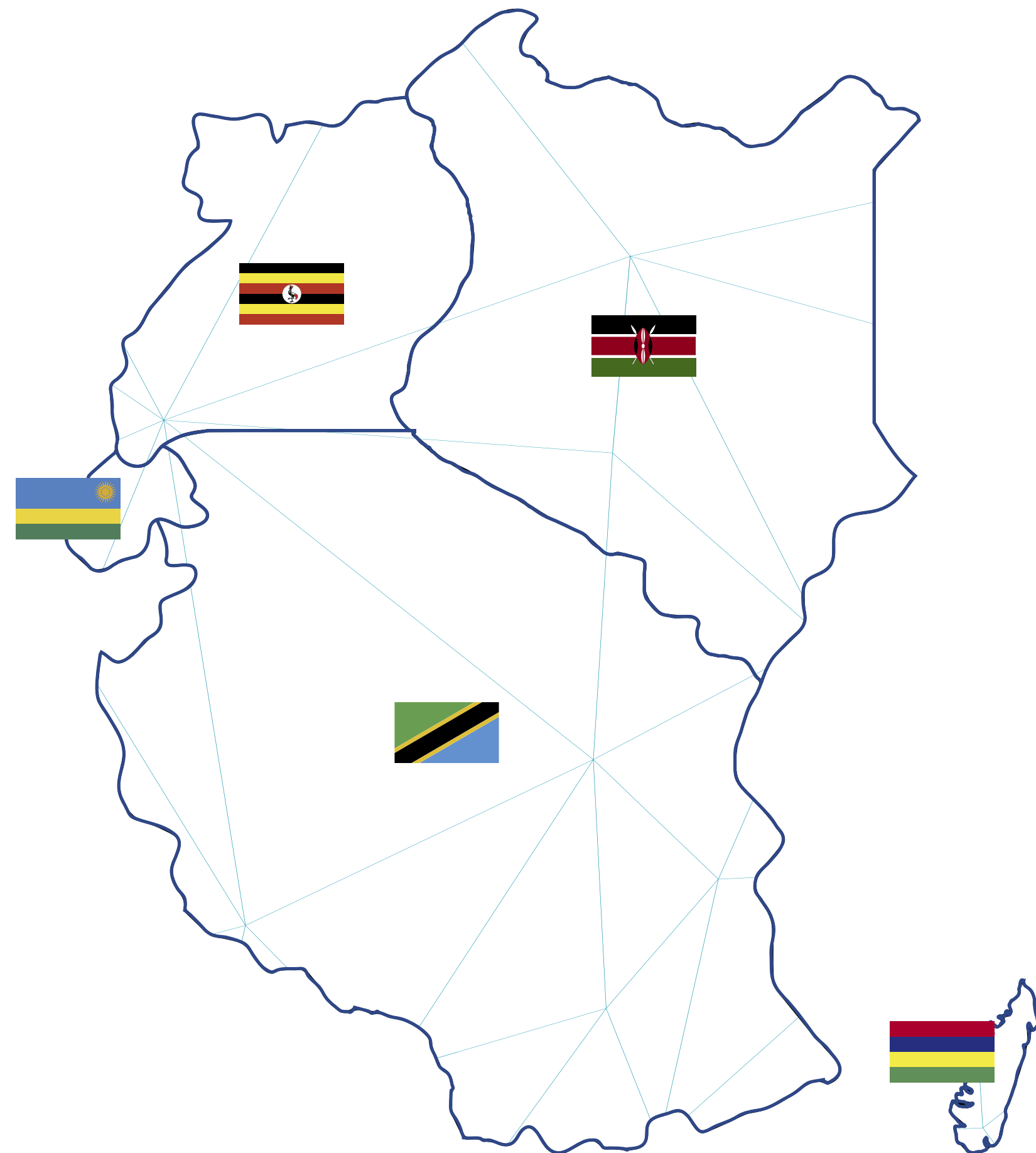
I&M Group is diversified with interests in banking, insurance, corporate finance advisory, and real estate and has subsidiaries in Kenya, Rwanda, Uganda, Tanzania and Mauritius.

The group prides itself on its strong values and key strengths of innovative service and strong customer relationships and through these pillars, the group aspires to be “*Eastern Africa’s leading financial partner for growth*” by offering innovative and market driven banking solutions for its target segments.

I&M Group PLC was incorporated on 16th August 1950 and is listed on the Nairobi Securities Exchange (NSE). As a subsidiary of I&M Group, I&M Bank was founded in 1974 as a financial services company and later converted to a commercial bank.



Group Regional Footprint



Uganda

I&M Bank (Uganda) Limited

- 43,000+ Customers
- 12 Branches
- 14 ATMs
- Staff force of 310

I&M Burbidge Capital (U) Limited

Advisory services to businesses on significant capital raising through IPOs, private equity, debt and Mergers & Acquisition transactions.

Rwanda

I&M Bank (Rwanda) PLC

- 42,500+ customers
- 18 Branches
- 31 ATMs
- Staff force of 373

Tanzania

I&M Bank (T) Limited

- 16,200+ customers
- 8. Branches
- 9.ATMs
- Staff force of 203

Kenya

I&M Bank Limited

- 141,000+ customers
- 40 Branches
- 56 ATMs
- Staff force of 1,143

I&M Burbidge Capital Limited

Advisory services to businesses on significant capital raising through IPOs, private equity, debt and Mergers & Acquisition transactions.

I&M Bancassurance Intermediary Ltd

6,300+ customers | Staff force of 20

I&M Realty Limited

Leasing properties for rental. Currently owns 3 properties in Nairobi

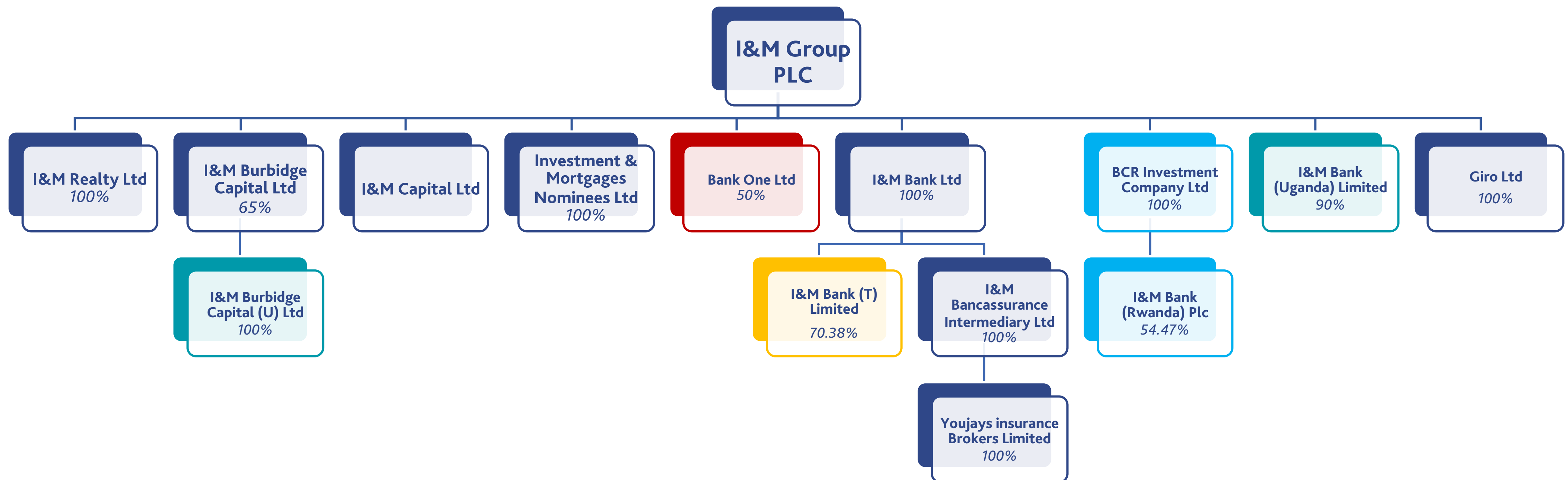
Mauritius

Bank One Limited, Mauritius

- 51,000+ customers
- 9 Branches
- 10.ATMs
- Staff force of 421

Group Legal Organisation

The I&M Group comprises the following.



Kenya Uganda Rwanda Mauritius Tanzania

- I&M Group Plc is listed on the Nairobi Securities Exchange (NSE)
- I&M Bank (Rwanda) Plc is listed on the Rwanda Stock Exchange Limited (RSE)

Group Leadership Team



**Sarit S.
Raja Shah**
Group Executive
Director
I&M Bank Ltd, Kenya



**Kihara
Maina**
Chief Executive
Officer
I&M Bank Ltd, Kenya



**Silas
Mutuku**
Chief Executive
Officer
I&M Capital Ltd



**Robin
Bairstow**
Managing
Director
I&M Bank Rwanda Ltd



**Sam
Ntulume**
Ag. Managing
Director & CEO
I&M Bank (Uganda)
Limited



**Zahid
Mustafa**
Chief Executive
Officer
I&M Bank (T)Ltd,
Tanzania



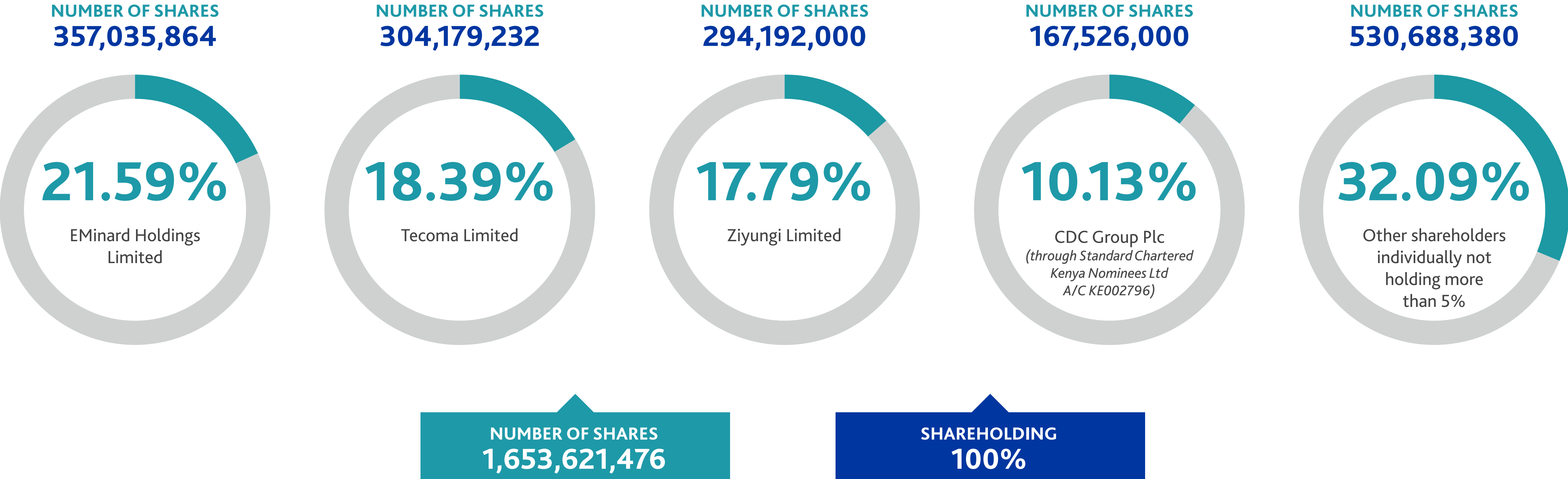
**Mark
Watkinson**
Chief Executive
Officer
Bank One, Mauritius



**Edward
Burbidge**
Chief Executive
Officer
I&M Burbige Capital,
Kenya

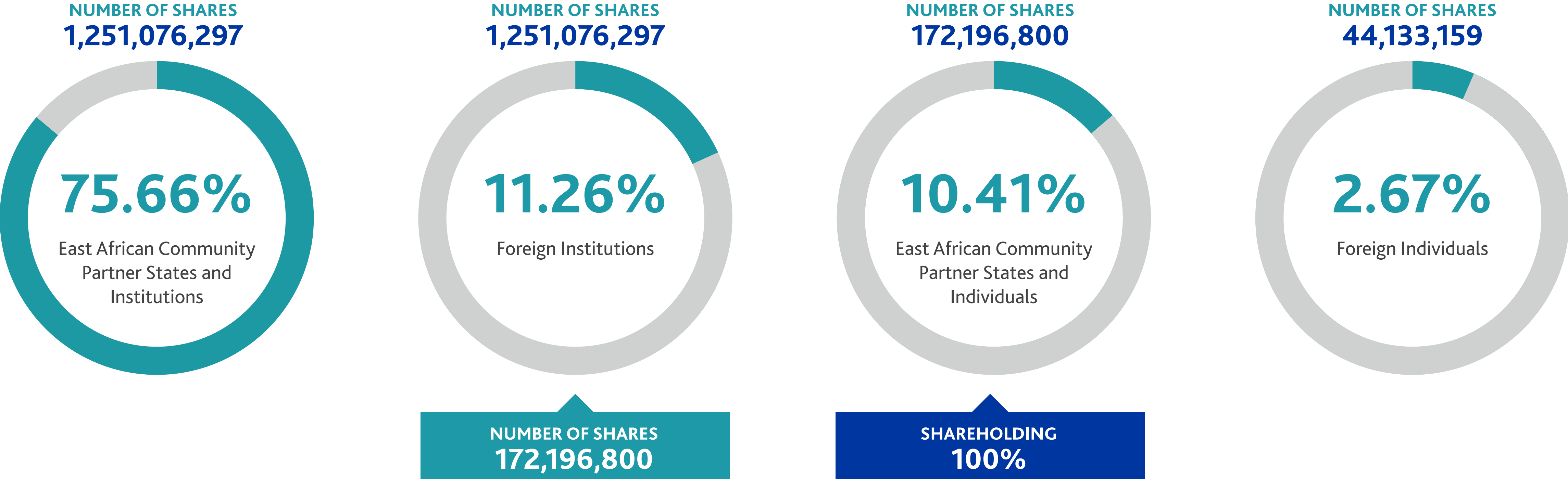
Group Shareholding

Below are names and level of ownership of significant shareholders who own more than 5% shareholding of the company.



Group Shareholding

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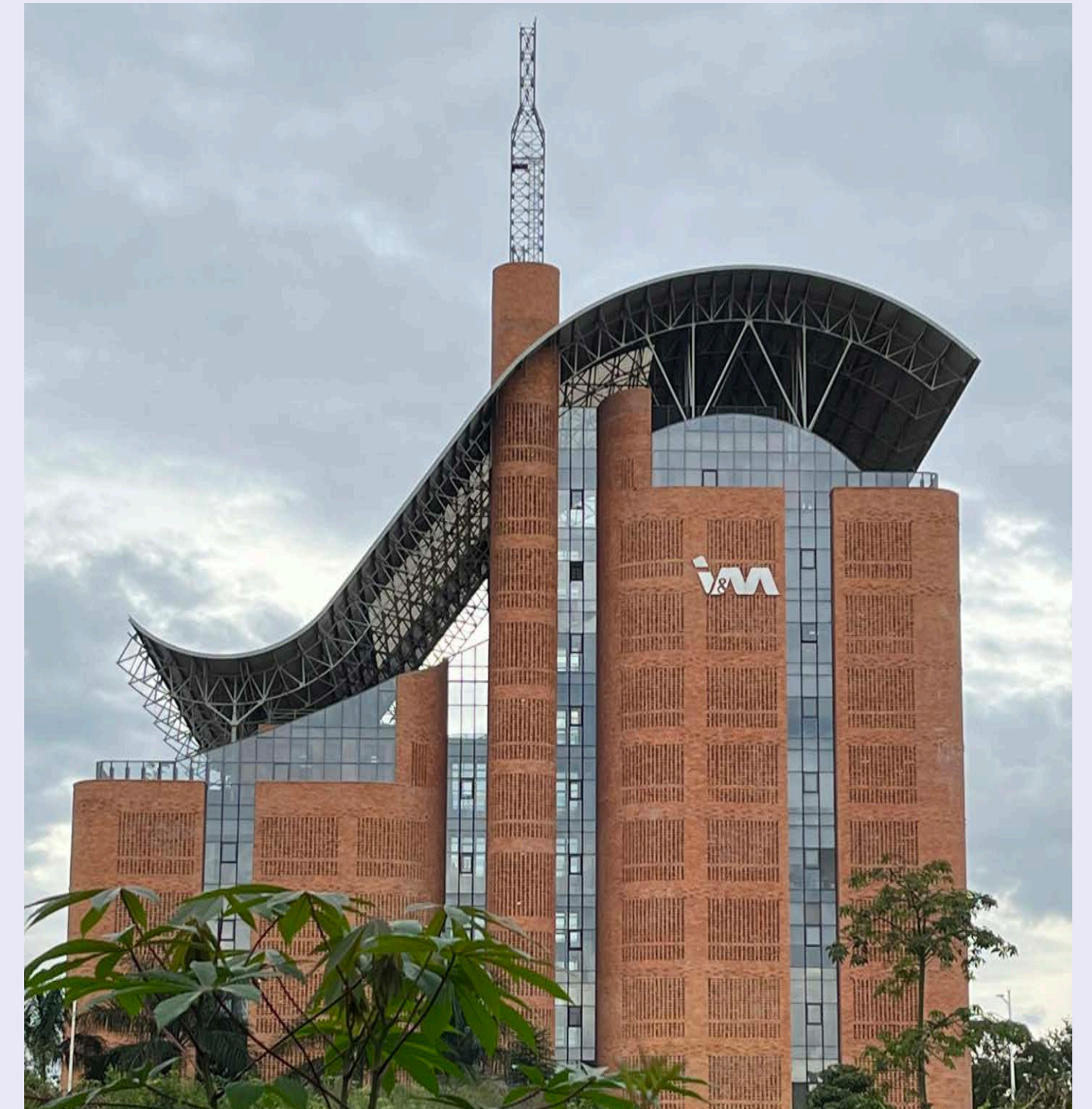
Iconic Group Properties



I&M Tower, Nairobi
I&M Bank Limited Head Office



1 Park, Nairobi
I&M Group Head Office



I&M Rwanda, Kigali
I&M Bank (Rwanda Plc. Head Office



Get in touch with us today:

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Kingdom Kampala, Nile Avenue
P.O.Box 3072, Kampala, Uganda.

Tel: +256 417 719400

Email: info@imbank.co.ug
www.imbankgroup.com/ug

     @imbankug

I&M Bank (Uganda) Limited is regulated by aBank of Uganda.

Customer deposits are protected by the Deposit Protection Fund up to UGX 10 million. T&Cs apply.