



SERIVISI ZITANGWA HIFASHISHIJWE AMAKARITA

Iyi Fishi isubizwa nyirayo iyo ituzujwe yose cyangwa iyo idaherekejwe n'inyandiko zihamya amakuru ayivugwamo

Uzuza iyi fishi hanyuma uyitwoherereze uyinyujiye mu iposita, kuri imeyeli cyangwa fagisi kuri aderese ikurikira. Iyo tutakiriye iyi fishi mu minsi 30, tuba twumva ko waretsé gukurikirana ikibazo cyawe noneho dosive yawe liyanye n'icvo kibazo tukayifunga.

Iposita:

Imeyili:

Fagisi:

KUZUZA IYIFISHI

ATM: Iyo ikibazo cyawe gishingiye kuri ATM itaguha amafaranga yuzuye usaba, uzuza gusa igice cya 1, icye 2 n'icye 3 cy'iyi fishi.

KU BYEREKERANYE N'IBINDI BIBAZO: Ku byerekeranye n'ibindi bibazo, uzuza iyi fishi yose

IGICE CYA MBERE: AMAKURU BWITE AKWEREKEYEHO (AMAKURU YANDITSE MURI BANKI)

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| IZINA RYA NYIRIKARITA | |
| ADERESI YA NYIRIKARITA | |
| UBWOKO BW'IKARITA (DEBIT / PREPAID / CREDIT) | |
| NOMERO Y'IKARITA | |
| IZINA RYA NYINA | |
| NOMERO ZA TELEFONE Z'UBAZWA AMAKURU | TELEFONE YO MU RUGO |
| | TELEFONE IGENDANWA |
| | IY'AGATEGANYO |
| ADERESE IMEYILI | |

IGICE CYA 2: AMAKURU YEREKERANYE N'IKIBAZO GIHARI

IGICE CYA 3: AMAKURU AIYANYE N'IKARITA

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| Ese washyize umukono ku ikarita? Niba ari 'oya' sobanura impamu | Yego / Oya |
| Ni hehe wakoresheje iyo karita bwa nyuma? | |
| Ni ku yihe tariki wakoresheje iyo karita bwa nyuma? | |
| Ese uracyafite iyo karita? | Yego / Oya |



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| Ese hari umuntu ushobora kuba yarafashe ikarita yawe, akayikoresha noneho akayisimbura? Niba ari yego, sobanura neza | Yego / Oya |
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| Ese ugira kopi yanditse y'umubare wawe w'ibanga? Niba ari yego, sobanura neza. | Yego / Oya |
| Ese hari abandi bantu babashije kumenya umubare w'ibanga wawe? Niba ari yego, sobanura neza. | Yego / Oya |
| Ese uzi umuntu wakoze ibi bikorwa? Niba ari yego, sobanura neza. | Yego / Oya |

IGICE CYA 4: UZUZA NIBA ATARI WOWE UFITE IKARITA YAWE

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| Ikarita yawe wayibuze gute? | Yaratakaye/Yaribwe/Yafatiriwe muri ATM/Ntabwo iposita yayimpaye/Ubundi buryo (Sobanura neza) |
| Sobanura neza itariki n'isaha: | |
| Ni izihe nyandiko zindi cyangwa umutungo bwite watakaranye cyangwa wibiwe hamwe nayo icyo gihe? | |

IGICE CYA 5: UZUZA NIBA ARI WOWE UFITE IKARITA YAWE

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| Ni ryari ikarita yawe izarangirira? | |
| Ese hari undi muntu wahaye amakuru yerekeranye n'ikarita yawe? <i>Niba ari yego, vuga uwo ari we, igihe wayamuhereye n'impamvu wayamuhaye?</i> | Yego / Oya |
| Ese wigeze ukoresha ikarita yawe ku mucuruzi uwo ari we wese none mukaba mufitanye ikibazo kijyanye n'ibikorwa byakozwe hifashishijwe iyp karita? <i>Niba ari yego, tanga amakuru ajyanye n'ibyo bikorwa byawe noneho ushyire ku mugereka inyandiko zihamya ibyo bikorwa byakozwe nk'inyemebwishyu.</i> | Yego / Oya |
| Ese wigeze ujya mu gihugu ibyo bibazo byabereyemo? Niba ari yego, sobanura neza <i>Niba ibikorwa byarabaye uvuye muri icyo gihugu, tanga inyandiko zijyanye n'urwo rugendo zemeza ko rwabayeho.</i> | Yego / Oya |
| Ni ryari wakoreshsheje ikarita yawe bwa nyuma? <i>Sobanura neza itariki, isaha, izina ry'umucuruzi n'ahantu wayikoresheje?</i> | |
| Ese ibaguzwe byari iby'undi muntu muhuriye kuri konti (nyirikarita w'inrongera) <i>Niba ari yego, sobanura neza</i> | Yego / Oya |
| Ese wigeze ushyira amakuru ajyanye n'ikarita yawe kuri interineti? <i>Niba ari yego, sobanura neza uvuga n'undi muntu waba abasha gukoresha mudasobwa yawe. Vuga serivisi zitishyurwa wagiyemo cyangwa wiyandikishijemo</i> | Yego / Oya |
| Ese wigeze uvugana n'umucuruzi mu rwego rwo kugerageza gukemura iki kibazo? <i>Niba ari yego, tanga inyandiko za gihamya zirimmo nk'amatariki, uburyo bwakoreshsheje mu kuvugana n'igisubizo umucuruzi yaguuhaye.</i> | Yego / Oya |

IGICE CYA 6: AMAKURU YEREKERANYE N'IKIBAZO CYABAYE NO KWEMEZA IMVUGO UTANZE

Sobanura munsi mu buryo bwuzuye imiterere y'ikibazo cyawe (ushobora no kwandika ku gice cy'inyuma cy'iyi fishi cyangwa ugfata urundi rupapuro niba ari ngombwa):

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| Ese wigeze ubimenyesha polisi na/cyangwa amasosiyete | Xara / Ora |
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| Ese wigize ubimenyesha polisi na/cyangwa amasosiyete y'ubwishingizi? | Yego / Oya |
| Niba ari yego, sobanura neza kandi womekeho inyandiko zihamya icyo gikorwa: | |
| Niba ari oya, sobanura impamvu: | |

KWEMEZA IMVUGO ITANZWE

JYEWE, ushyize umukono kuri yi fishi nemeje ko amakuru ari muri yi mvugo ari ukuri nk'uko mbizi. Numva ko amakuru ntanze azasakazwa mu gihugu hose, azakoreshwa mu gukora amapererezwa ku buriganya bushobora kuba bwarakozwe kandi ko ashobora guhabwa inzego zishinzwe iyubahirizwa rv'amategeko.

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| Bishiyizweho umukono: | |
| Izina ryanditse n'imashini: | |
| Itariki: | |

UMUNTU WESE UTANZE AMAKURU ATARI YO KANDI ABIZI ASHOBORA GUKURIKIRANWA MU BUTABERA

Numara kuzuza iyi fishi, yishyireho umukono hanyuma uyidusubize uyinyujije mu iposita, kuri imeyili cyangwa kuri fagisi kuri aderese zikurikira:

|Positiv

İmевили:

Fagisi: