



RWANDA'S LEADING PARTNER FOR GROWTH

Our core values



Our Brand Promise We are on your side



I&M BANK (RWANDA) PLC QUARTER 3 2021 RESULTS INVESTOR PRESENTATION



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Financial Highlights & Trend Analysis



Performance Drivers & Strategy Update







Delivered another strong set of results in Q3, reflecting business momentum

₀(ĴĴ Growth	 Net operating income up 29% YoY driven by the 21% increase in net interest income and efficiency improvement. Customer growth up by 25% YTD to 50,578 customers (SME: +64%, Corporate: +17%; Retail: +22%). Net Loans up by 6% YTD, and improved NPL ratio of 3.58% driven by improvement in macro-economic conditions.
Profitability	 Q3-21 profit before tax of RWF 8.347 Bn: +45% YoY Positive cost/income jaws: + 11% Improved cost-to-income ratio: 59.6% (down from 64.1% in Q3-20) Improved EPS of 4.77
Strength	 Impairment provisions decreased by 20% YoY. Loan-loss provisions stood at RWF 1.5Bn. Strong capital adequacy position: Tier I CAR of 16.14%; Tier II of 18.76% Healthy funding & liquidity positions: LCR of 415% Shareholder value: pay-out of RWF 3 per share to all shareholders in the registry as of 4th June 2020, as approved during the Annual General Meeting of 22nd June 2020 – upon approval from the National Bank of Rwanda.



9M-21 underlying profit of RWF 8.3 Billion, driven by solid headline earnings growth and lower cost of credit.

RWF Million	Sept-21	Sept-20	%	
Net interest income	19,620	16,263	21	
Net fee income	1,592	1,390	15	
Trading and other income	3,069	3,522	-13	
Total operating income	24,280	21,175	15	
Operating expenses	-14,470	-13,566	7	
Net operating income	9,810	7,609	29	
Net Impairment Charge	-1,464	-1,839	-20	
Profit Before Tax	8,347	5,770	45	
Tax Expense	-2,921	-2,020		
Profit After Tax	5,425	3,751		



- 2021 nine months performance reflects continued benefits of our **diversification strategy**.
- Net impairment decrease driven by an improved macroeconomic outlook and lower unsecured balances.

Well-funded, diversified and highly liquid balance sheet (large % contribution from deposits from customers & banks)

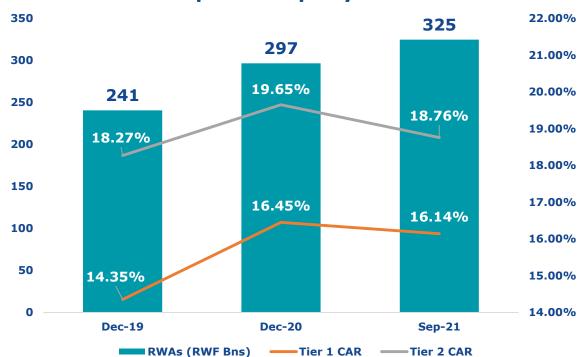
RWF Billion	Sept-21	Dec-20	Sept-20	% Var. Dec-20	% Var. Sep-20
Loans & Advances	217.1	205.2	208.1	6%	4 %
Financial Investments	92.6	100.9	74.0	-8%	24%
Other Assets	125.6	111.1	99.7	13%	26%
Total Assets	435.3	417.2	381.8	4%	14%
Deposits from customers	263.9	248.4	237.5	6.2%	11%
Deposits from Banks	33.9	49.8	49.7	-32%	-32%
Borrowings	62.5	49.1	40.0	27%	56%
Other Liabilities	14.9	15.4	9.5	-3%	57%
Shareholders' Equity	60.1	54.5	45.1	10%	33%
Total Liability & Equity	435.3	417.2	381.8	4%	14%



- Loans & advances reflects refocused business environment and element of derisking.
- **Borrowings** increased following the release of second tranche of USD 10Mn with development bank.
- Shareholder's Equity increase following new capital injection by way of Rights Issue in Oct-2020.

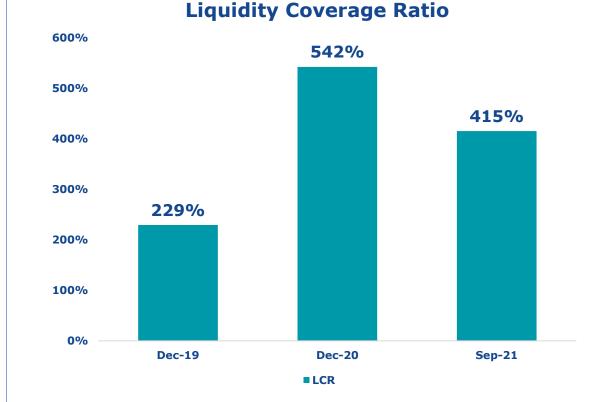


Strong capital levels & liquidity Ratios



Capital Adequacy Ratio

Regulatory requirement: Tier I CAR: 13% Tier II CAR: 15%



Regulatory requirement: LCR: minimum of 100%



Key ratios reflects the business growth and tangible momentum behind our strategy execution.

	Dec-20	Sept-21
Liquidity Coverage Ratio, %	542	415
Cost/ Income Ratio, %	57.86	59.7
Return on Equity (ROAE), %	10.99	12.6 ⁽¹⁾
Return on Assets (ROAA), %	1.39	1.65 ⁽²⁾
Net Loans to Deposit Ratio, %	68.8	72.9
Earning per share, RWF	4.24	4.77 ⁽³⁾

⁽¹⁾Return on Average Equity of Sep-21 computed on annualized PAT against average MoM equity.

⁽²⁾ Return on Average Assets of Sep-21 computed on annualized PAT against average MoM total assets.

⁽³⁾ Earning per share as of Sep-21 computed on annualized PAT against the average outstanding shares.

^(*) Source: BNR, Financial sector statistics



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We continue to be guided by our iMara 2.0 strategy



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Continue to maintain a strong underlying performance across all business segments



Corporate Banking

- Continue to strengthen our position as the Bank of choice for corporate and institutions.
- Empowering our transaction banking business.

Business Banking



- Kicked-off full command implementation of the MSME' strategy.
- Streamlined the credit process through reduction of credit touch points

Retail Banking



- Focus on accelerating digital adoption.
- Expansion of target market.





- Deployed low-cost deposits attraction strategy;
- Continued strength in digital adoption with 72% of Bank's transactions done on alternative channels, compared to 52% recorded in 2020.
- +45,117 new users YTD on SPENN platform. More expected with micro-lending product.
- Streamline of credit process through reduction of touch points
- Expanded income streams through boosted card business & alternative channels (i.e. Whatsapp Banking)
- Leverage on digital channels and Bancassurance business line.
- Enhanced transaction banking services through Intercountry Banking Service.



- Roll-out phase for merchant acquiring (Point-of-Sale) machines with Corporate & Business Banking customers.
- Roll-out of SPENN micro-lending expected before end of Q4 2022
- Roll-out of online customer onboarding



Covid-19 vaccinations encouraged across the board

Rwanda: 43.27% of the population has received at least of the doses recommended.

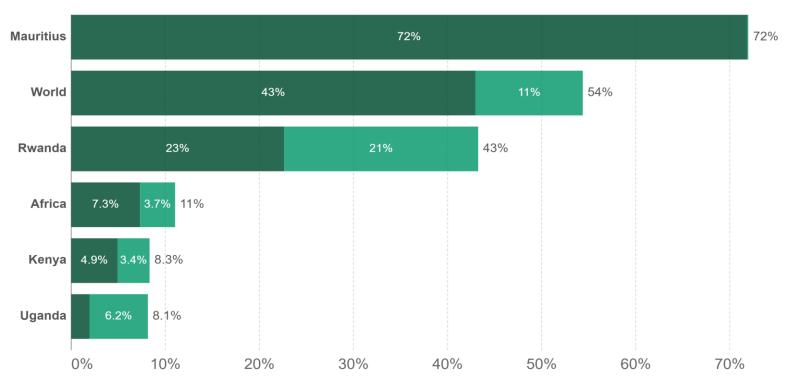
I&M Rwanda: nearly 100% of all staffs are fully vaccinated, enabling business to resume smoothly.

Source: COVID-19 Data Explorer - Our World in Data

Share of people vaccinated against COVID-19, Nov 29, 2021

Alternative definitions of a full vaccination, e.g. having been infected with SARS-CoV-2 and having 1 dose of a 2-dose protocol, are ignored to maximize comparability between countries.

Share of people fully vaccinated against COVID-19 Share of people only partly vaccinated against COVID-19



Source: Official data collated by Our World in Data. This data is only available for countries which report the breakdown of doses administered by first and second doses in absolute numbers. CC BY



Our World in <u>Data</u>

Improved prospects and Sustainability

Accolades



"Product Innovation of the Year" by SME Finance Forum

Awarded for delivering outstanding products and services to our SME clients and SME segment.

RRA

"Best Large Taxpayer (2020) by Rwanda Revenue Authority

Credit Ratings

Upgraded GCR Ratings as capital position improves and operating environment pressure eases.

Stable Outlook.



Cfi.co AWARDS 2021

"Best Bank (2021) in Rwanda" by CFI.co

Recognized for technological innovations such as Near Field Communication (NFC) enabled ATMs.

I&M Head Office & Old building

- Fitted with solar paneling for energy generation for Bank Head Office and Main branch operations.
- Space for renting is let at full-capacity.
- Old building is rented at 50% capacity.
- Rental incomes expected to materialize in 2022.



Disclaimer

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The Financial results of the Bank can be sourced from the link: <u>https://www.imbankgroup.com/rw/about-us/annual-reports/</u>



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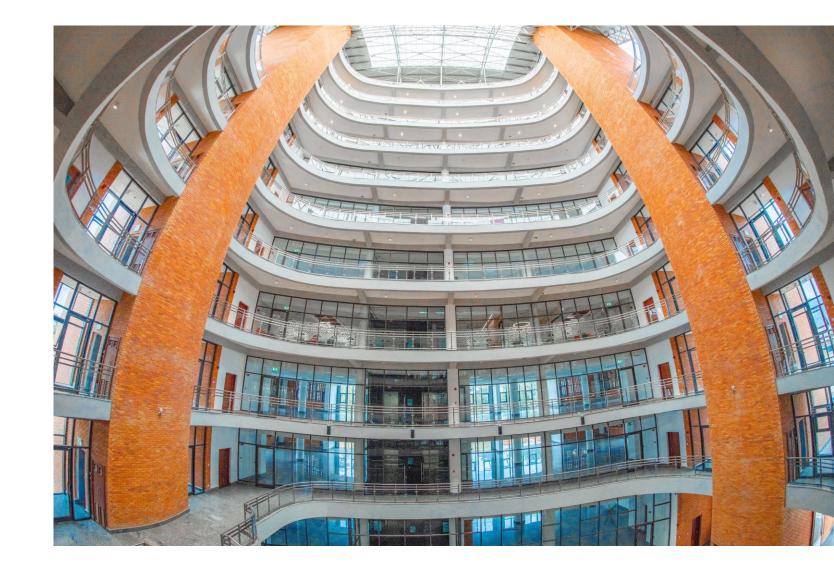


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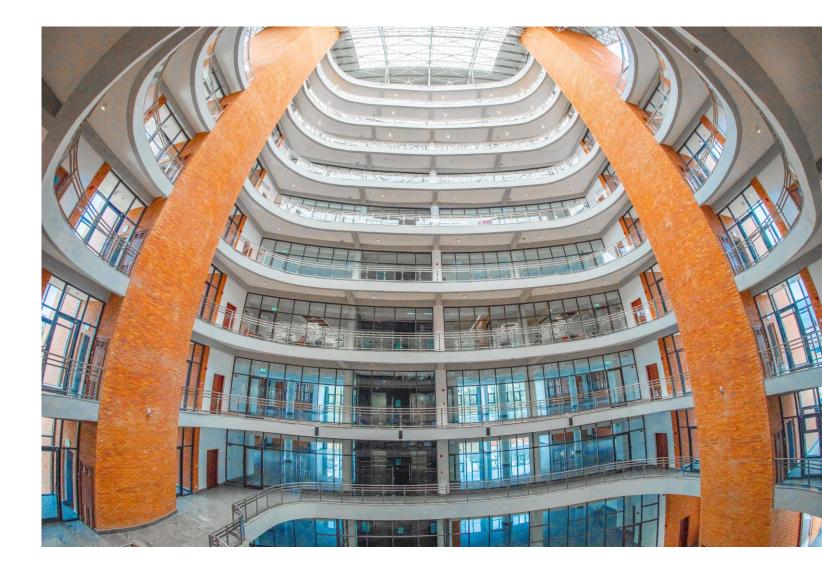
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Economic Overview

Banking sector overview

Our Bank

- I&M Bank Journey
- Balance Sheet & Quarterly
 Income Statement



Economic Overview



Global conditions

- The global economy is experiencing a strong but uneven recovery with estimated growth of 6% in 2021 and 4.9% in 2022. $_{(1)}$
- There remains uncertainty about the path of economic growth this year, much of it due to risks surrounding evolution of the virus and the speed and effectiveness of vaccination rollouts in many of world's low-income countries.



Sub-Saharan Africa

• The regional GDP contracted by 1.8% in 2020 is expected to recover modestly to 3.7% in 2021 and 3.8% in 2022. The rebound largely results from a sharp improvement in global trade and commodity prices $_{(2)}$



- Rwanda's GDP rebounded in the first half of 2021 with growth of 20.6% driven by a faster recovery of the agriculture sector and the industry sector, following a GDP contraction in 2020. (3)
 - The country is expected to grow to 5.7% in 2021, supported mainly by high infrastructure spending and a pick-up in the tourism sector as the effects of the pandemic dissipate. (4)

S Exchange Rate Developments

 Significant currency depreciations in most Africa currencies observed during the peak of the crisis continued through the first and second quarter of 2021 and particularly severe in in tourism dependent economies.

Sources:

- (1) IMF, World Economic Outlook Update October 2021
- (2) IMF, Regional Economic Outlook (sub-Saharan Africa) April 2021



(3) National Statistics, Second Quarter GDP publication – September 2021 (4) AFDB, African Economic Outlook 2021

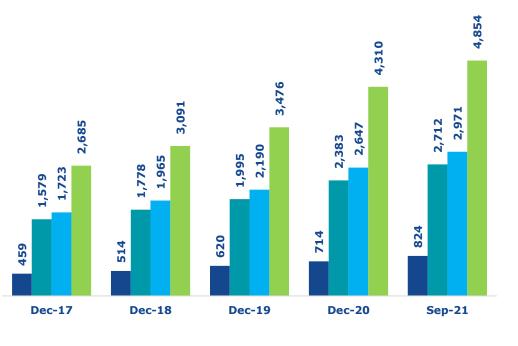


Rwanda – Banking sector overview



Sector review

- Banking sector assets recorded growth of 20% YoY in Sept 2021 to RWF 4,853Bn from RWF 4,028Bn as of Sept 2020.
- Customer deposits increased to RWF 2,970Bn, a 16% YoY growth from the Sept 2020 levels.
- The industry remains well capitalized and liquid, with aggregate Tier 2 CAR of 22.2% and LCR of 221.4% (Sept 2021).
- Credit risk slightly improved with NPL ratio of 5.1% (Sept-2021) supported by improving macroeconomic conditions.
- Profitability indicators as of end Sept 2021 stood at 2.5% and 14.8% for the Return on Average Assets and Return on Average Equity respectively.



Shareholder Equity Loans & Advances Total Deposits Total Assets



Source:

BNR, Financial sector statistics

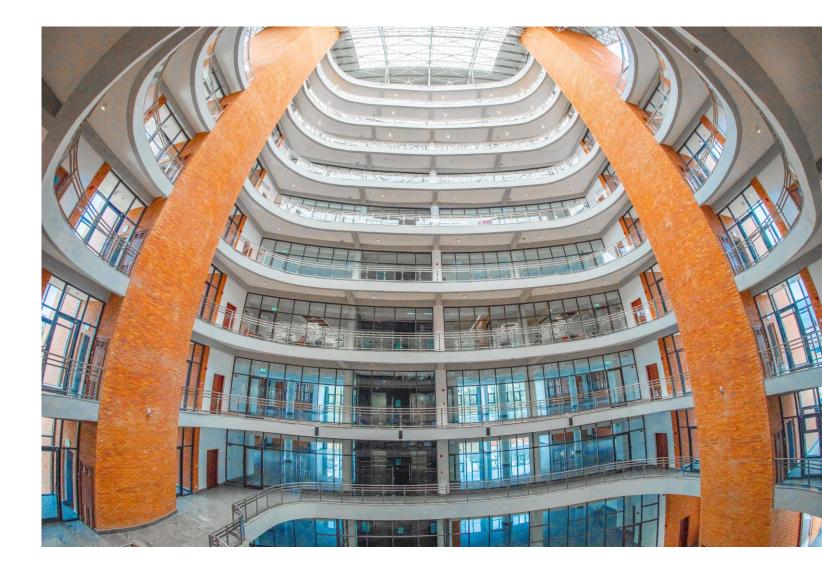
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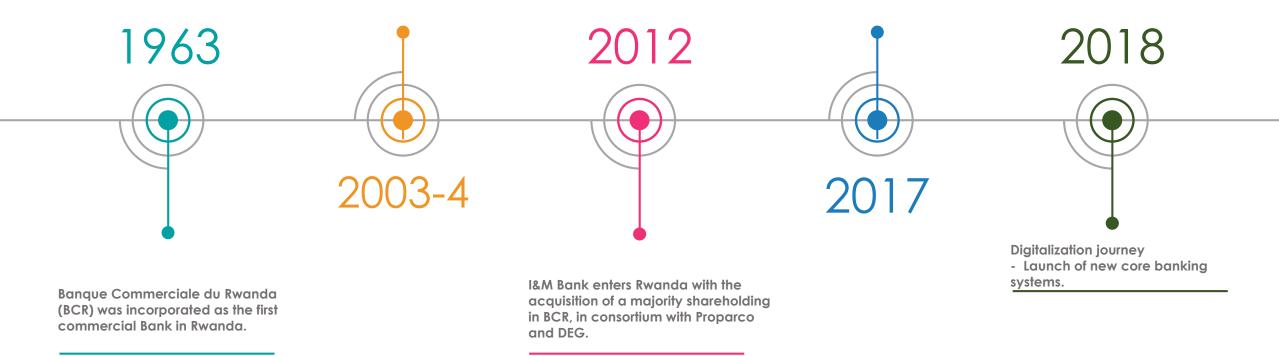


I&M JOURNEY

2003: The Government of Rwanda increased the share capital to Frw 7.6 Bn and BCR became 86.8% owned by the Government of Rwanda.

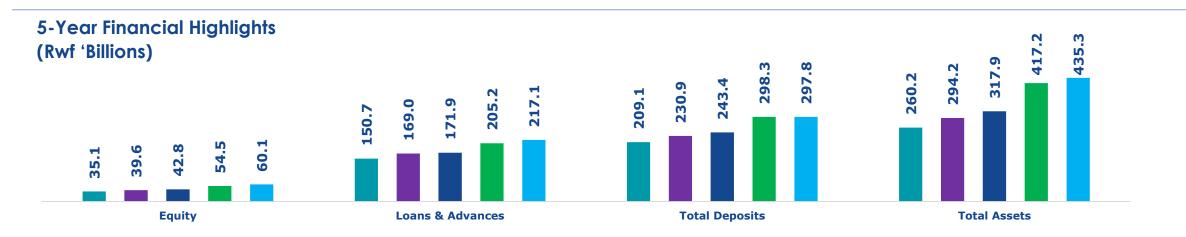
2004: Actis acquired 80% share in BCR after a recapitalization.

I&M Bank Rwanda is listed on the Rwanda Stock Exchange (RSE)



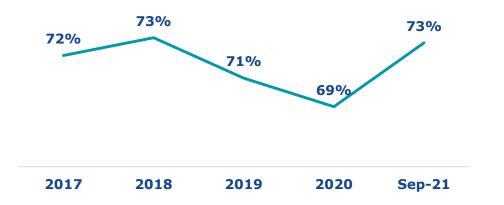


Proven continuous growth across key financial metrics



■2017 ■2018 ■2019 ■2020 ■Sep-21





NPL Ratio





Net interest income	5,593	Q2'20 5,637	5,033	Q4'20 6,150	Q1'21 6,656	02'21 6,653	Q3'21 6,311	16,263	19,620
	0,000	0,007	5,000	0,200	0,000	0,000	0,011	10/200	10,020
Net fee income	447	321	622	579	397	455	740	1,390	1,592
Trading and Other Income	1,142	925	1,455	3,287	990	1,149	929	3,522	3,069
Total operating income	7,183	6,883	7,110	10,016	8,043	8,258	7,980	21,175	24,280
Operating expenses	(4,472)	(4,672)	(4,422)	(4,251)	(5,013)	(4,757)	(4,701)	(13,566)	(14,470)
Net operating income	2,710	2,211	2,688	5,765	3,030	3,501	3,279	7,609	9,810
Net Impairment charge	(347)	(1,236)	(256)	(3,697)	(508)	(834)	(122)	(1,839)	(1,464)
Profit before tax	2,364	975	2,432	2,068	2,522	2,667	3,158	5,770	8,347
Tax Expense	(827)	(341)	(851)	(679)	(883)	(934)	(1,105)	(2,020)	(2,921)
Profit after tax	1,536	634	1,581	1,389	1,639	1,734	2,053	3,751	5,425





Thank you

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I & M Building