

WAIVER FOR USE OF OTG WEB WITHOUT QR CODE ENHANCEMENT

(Form should be filled in CAPS)

Kindly update this form, print and drop at your nearest I&M Bank branch

	Account Name	Account Number	Email Address (OTG)
1			

By checking the option below, you confirm your choice to enable both QR code and Username/Password login access for your account on the OTG retail web. Enabling both options may increase convenience but also carries potential security risks. We recommend ensuring your account credentials are kept secure and private. By proceeding, you acknowledge and accept responsibility for any unauthorized access due to multiple login methods.

☐ I would like to retain username & password ONLY login in addition to new QR code option to access I&M On The Go Personal on Web

Customer Signature	
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FOR OFFICIAL USE ONLY

Customer's Signature Verified By	<input type="text"/>	Date	<input type="text"/>
Amended by	<input type="text"/>	Date	<input type="text"/>
Checked by	<input type="text"/>	Date	<input type="text"/>

TERMS AND CONDITIONS

- I understand that the Bank has offered me the option to use a QR code for online access to my account(s). I confirm that I am electing not to enrol myself for access to my accounts with both options being QR code scanning and Username /Password option.
- I confirm that I have elected to retain online access to my bank account(s) through the use of password and OTP.
- I fully understand the inherent risk(s) connected to the access of my account(s) online through the use of password and OTP.
- I hereby release, remise and discharge the Bank from any claim, liabilities whatsoever without limitation due to any circumstance or occurrence which might occur consequent to online access to my bank account(s) through password and OTP.
- I HEREBY WAIVE ANY RIGHT TO PURSUE, DISPUTE OR ASSERT ANY CLAIM OR LIABILITY IN ANY LAWSUIT, ARBITRATION OR OTHER PROCEEDING AGAINST THE BANK OR ANY OF THE BANK'S AFFILIATES, FOR DIRECT OR INDIRECT, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, ARISING OUT OF, IN CONNECTION WITH, OR AS A RESULT OF ONLINE ACCESS TO MY BANK ACCOUNT(S) THROUGH PASSWORD AND OTP. I HEREBY AGREE TO FULLY INDEMNIFY, DEFEND AND HOLD HARMLESS THE BANK AND ITS AFFILIATES FROM AND AGAINST ANY AND ALL CLAIMS, DEMANDS, COMPLAINTS, LIABILITIES, LOSSES, DAMAGES, COSTS AND EXPENSES ("DAMAGES") ARISING FROM, RELATING TO OR IN CONNECTION WITH ONLINE ACCESS TO MY BANK ACCOUNT(S) THROUGH PASSWORD AND OTP.
- By signing this waiver, I fully agree that the Bank has taken all reasonably practicable action to protect any unauthorised and illegal online access to my account(s).