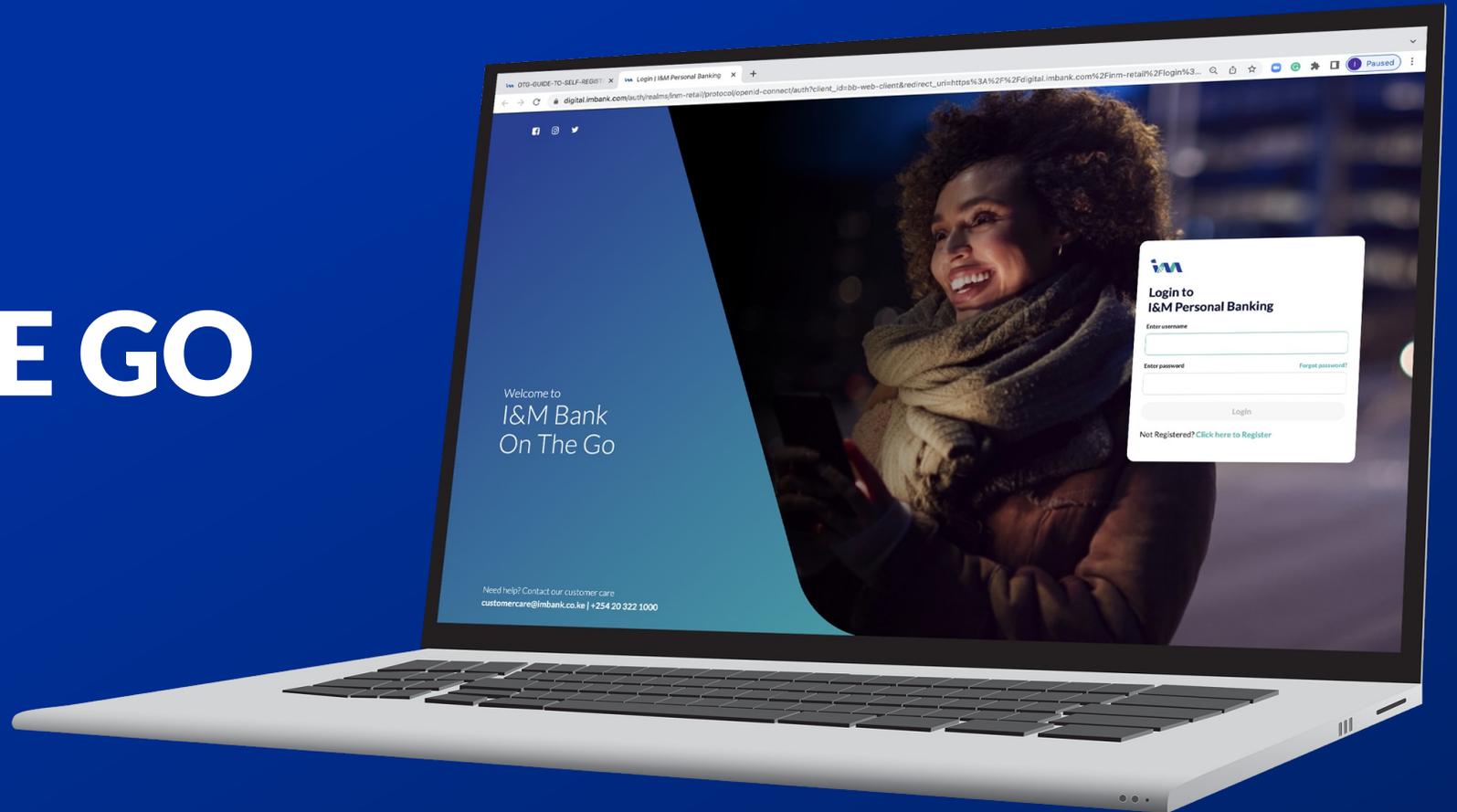




GUIDE TO REGISTER ON

# I&M ON THE GO



○ Using Google Chrome browser, open this [link](#)

○ Enter CIF & click “Click here to Register”



## Login to I&M Personal Banking

Enter Username

Enter Password

[Forgot password?](#)

Login

Not Registered? [Click here to Register](#)

○ You will then be redirected to a screen that will prompt you to enter your registered email address



○ If the email is registered on our systems, then you will receive and auto generated password on your registered email and a screen with information as displayed below:



 Please enter the password that has been sent to your email (another@gmail.com)

An Auto-Generated Password has been sent to your respective email for validation

**Note: The password will expire in 3 minutes**

**Enter password**

**Confirm**

Already register? [Login](#)

○ Enter the Password received and and click confirm



## Welcome to I&M Bank Personal Banking

You need to validate your user in order to start your registration in the I&M Bank Personal Banking

### Fill your information

Enter email address 

**Validate User**

Already register? [Login](#)

Once you have entered your Password, you will see the screen on your right. Enter your preferred Username.

Once you have confirmed your preferred username, another screen will be displayed prompting you to enter your password.



## Password Reset

Password must contain:

<b>8 Characters</b> Minimum of 8 Characters	<b>A-z</b> Any letter in mixed case	<b>0-9</b> One number from 1 to 9
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**Username**

**New password**

**Confirm password**

This password will replace your current password on I&M Bank Personal Banking

I have read and accepted the I&M Bank Personal Banking [Terms & Conditions](#) and [Privacy Policy](#)

**Confirm**

## Set your Username

For: [another@gmail.com](mailto:another@gmail.com)

Thank you for confirming your email address. You now need to create a username in order to complete your registration

**Username**

**Cancel** **Confirm**

Once you have entered your Password and reconfirmed it, accept our Terms and Conditions and the Privacy Policy.



You will then be redirected to the screens showed below. Select SMS and Email OTP after which the OTP (One Time Password) will be sent to your registered Email and SMS.





## Login to I&M Personal Banking

Select authentication method

**SMS & Email OTP**

A validation message will be sent to your registered phone number and email address

**Google Authenticator**

You will require Google Authenticator app to proceed

**Submit**

Go back to login? [Click here](#)

## Password Reset

Password must contain:

**8 Characters** ✓

Minimum of 8 Characters

**A-z** ✓

Any letter in mixed case

**0-9** ✓

One number from 1 to 9

**Username**

**New password**

**Confirm password**

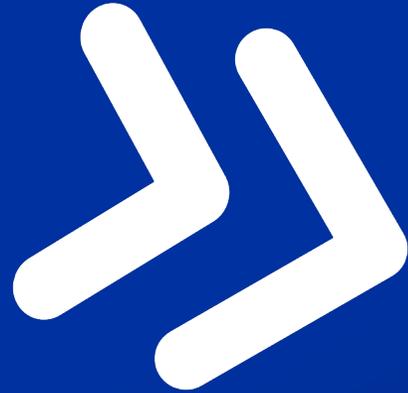
This password will replace your current password on I&M Bank Personal Banking

✓ I have read and accepted the I&M Bank Personal Banking [Terms & Conditions](#) and [Privacy Policy](#)

**Confirm**

Go back to login? [Click here](#)

○ You are now good to go! You have successfully registered to I&M On The Go and you can now transact!



THANK  
YOU

